Weekend 2025

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Spectator Resource Packet



Benefitting Four Diamonds, *Conquering Childhood Cancer*



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Introduction

This document is full of information pertaining to THON Weekend including information on how to access your passes, general security information to be aware of before entering the Bryce Jordan Center, and general information that may help you throughout the weekend. This information is here to relieve any confusion prior to THON Weekend and to help you enjoy your time at THON 2025!

Contact Information

If you have any questions pertaining to the pass information presented, please contact the Head of Pass, Lauren Trippetti at pass@thon.org.

If you have questions pertaining to the security information presented, please contact the Head of Security, Michael Flynn, at <u>security@thon.org</u>.

If you have any further questions regarding this document, please contact the Rules and Regulations Event Safety Director, Tyler Dum, at <u>event.safety@thon.org</u>.

ABOUT THON



The Penn State Dance Marathon was first organized in 1973 by a group of students seeking an opportunity to give back to their community. This idea has since grown into the largest student-run



philanthropy in the world: THON. Each year, more than 16,500 student volunteers participate in the year-long fundraising efforts to benefit our sole beneficiary, Four Diamonds at Penn State Children's Hospital.

In 1977, THON paired with Four Diamonds at Penn State Children's Hospital. Since pairing, we have raised over \$236 million to ensure that over 4,800 families never see a medical bill or have to worry about the financial burden that comes with cancer. Beyond finances, THON pairs student volunteers with Four Diamonds Families, forming lifelong relationships and avenues for emotional support. In addition, a significant portion of the funds raised help to drive research that will someday find a cure.

- 1973: Students developed Dance Marathon to support local charities
- 1977: Four Diamonds became THON's sole beneficiary
- **1979**: THON Weekend moved from the HUB to the White Building to accommodate the growing number of dancers and volunteers in the building
- 1983: THON raised six figures for the first time totaling \$131,182
- 1987: The name 'THON' was officially adopted
- 1992: THON raised more than 1 million dollars for the first time
- **1995**: The Disney Short Film, "The Four Diamonds", was released based on Christopher Millard's story. Shortly before he lost his three-year battle with cancer, Christopher wrote a story in 1969 about a great knight who sought out the four diamonds of courage, wisdom, honesty, and strength, in order to be released from the grips of an evil sorceress.
- **1997**: The first Family Carnival was held, inviting Four Diamonds families to State College, PA
- **1998**: The first THON Livestream was produced, starting an important tradition that is a
- crucial element to this year's Virtual THON Weekend
- 1999: THON Weekend moved from the White Building to Rec Hall
- 2002: The first THON 5K was held
- 2007: THON Weekend moved to the Bryce Jordan Center, its current home
- 2024: THON raised \$16,955,683.63 with over 16,500 student volunteers



Security

This section contains the security information that all spectators should be aware of. These rules are here to keep the entire THON community safe during THON Weekend.

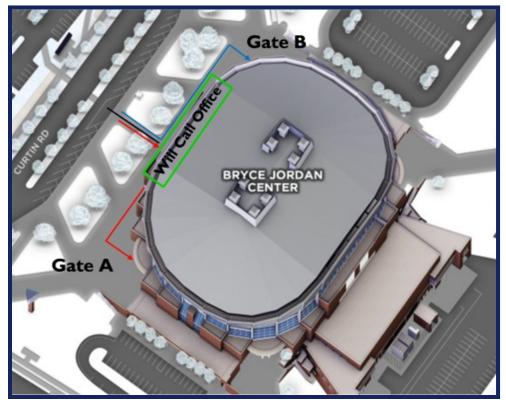
Building Entrance

Building entrance is the process of entering the building by entering the general spectator line, obtaining a THON Weekend wristband, completing the security screening, and having your wristband scanned into the building.

How do I enter the BJC during THON Weekend?

- Enter the Bryce Jordan Center in the General Spectator Line at Will Call via the BJC Ticketing Office (See Image Below)
- Will Call is where you will be receiving a bracelet and be directed to either gate to enter the building. <u>Please keep this bracelet for the entirety</u> <u>of THON Weekend!</u>
- These bracelets <u>must</u> be worn the entire time you are in the Bryce Jordan Center.
- Each gate will have metal detectors and will be staffed by THON Volunteers. Bag checks will also be conducted at each gate.





THON 2025 Bag Policy at The Bryce Jordan Center

To provide a safer environment for the public and significantly expedite entry into the Bryce Jordan Center, THON has implemented a clear bag policy that limits the size and type of bags that may be brought into the arena. Exceptions to this policy will be made for all medically necessary items after proper inspection. Please direct any questions to the Event Safety Committee at security@thon.org or event.safety@thon.org.

General Spectators



THON General Spectators must follow the THON Weekend Clear Bag Policy. Accommodations can be made for all medically necessary items after proper

THON Weekend Bag Policy





PATTERNED

BINOCULARS CASE OVERSIZED TOTE CAMERA CASE CLEAR BACKPACK

BRIEF CASE TINTED PLASTIC BAG **ROLLER BAG**



inspection.

Prohibited items

Items include, but are not limited to:

- o Purses larger than a clutch bag
- o Coolers, briefcases
- o Backpacks
- o Diaper bags
- o Cinch/Drawstring bags
- o Luggage of any kind
- o Any bag in violation of the clear bag policy
- Other Prohibited Items Include:
 - o Food or Beverages
 - Only empty reusable water bottles are allowed
 - o Inflatable objects or balloons
 - o Weapons of any kind



- o Liquids (*Excluding sealed bubbles*)
- o Large flag poles
- o Large Sports Equipment, including Basketballs, baseballs, etc.
- o Glitter, Silly String, etc.
- o Animals
 - Includes training dogs and emotional support animals
 - Excludes animals needed for medical reasons
- o Items that cannot fit under a seat, including large containers
- o Items used for transportation (skateboards, hoverboards, etc.)
- o Alcohol, narcotics, or inebriated spectators
- o Tobacco Products, Lighters, or Vape devices

If found in use, all listed devices will be confiscated and discarded.

Rules and Regulations Captains reserve the right to deny entry to any spectators carrying prohibited items or any items an R&R Captain deems unsafe for admission.

Building and Portal Closures *Building Accommodation*

Throughout the weekend there may be times when the Bryce Jordan Center will reach maximum accommodation. At this time, the Rules and Regulations Committee will communicate this as a "Building Closure". During a building closure, spectators will no longer be able to enter the Bryce Jordan Center. The building will be opened for spectators to enter once it is deemed that the population of the building has reached a low enough number. Below are some key points about building closure:

- When the Bryce Jordan Center is closed, barcode wristbands will still be handed out at Will Call areas outside of the building.
 - Receiving a wristband does not mean you will be granted access to the building; however, it means that once the building has reached a low enough capacity to allow spectators in, you will be called back to the BJC to enter the building.
 - o A THON volunteer will ask you for your cell phone number and scan you into a digital line that will be used to call spectators back to the BJC when it has been re-opened.
- There are two ways to receive updates when the BJC has reopened:
 - o If you are checking into the line at the Ticket Office by giving a volunteer your cell phone number:



- You will receive a text message when it is your turn to enter the building
- o If you have not yet gone to the building and want to check the status:
 - Go to https://thon.org/thon-weekend/
- When you receive a text message, you will have 45 minutes to enter the BJC. The time limit is in place so that more spectators can be called back and informed that it is their turn to enter.
- If the building is re-opened before the entire digital line has entered the building, all remaining individuals will receive a text message informing them that they are allowed to enter at any time.
- Important Note: There is no way to predict when the building will either close or re-open. Typically, Friday Night, Saturday Afternoon/Evening, and late Sunday Morning are high traffic times, so please plan accordingly.

If at any time the building is closed, spectators are not permitted to wait on the Bryce Jordan Center property for their barcode to be recalled. The Rules and Regulations Committee, with the help of the Auxiliary Police, will clear the area.

Portal (Section) Closure

The sections of the stands in the BJC are called portals. Once a portal has reached maximum accommodation, the Rules and Regulations committee will close the portal. This means that spectators will not be allowed to enter the portal without having a matching wristband number. Below are some key points to remember when a portal is being closed:

- Portals are closed for your safety.
- When a portal is about to close, the Rules and Regulations committee will give a warning ahead of time but reserve the right to close a portal at any time without prior notice.
- In order to leave a portal once it is closed, a Rules and Regulations committee member will scan your wristband and inform you of the 30 minute return window.
- To enter a portal that is closed, you must return within the allotted time and the wristband must match the wristband previously scanned.
- The only time a spectator is allowed to enter a closed portal if they had not previously been in one is if the spectator completes a "1 for 1 swap." A 1-for-1 swap occurs when a spectator willingly swaps their spot and leaves the portal so another spectator can enter. This will only happen in the presence of a Rules and Regulations Volunteer.



Important Note: If a spectator was in a portal and left for any reason while the portal closed, they will not be permitted to re-enter if they were not present at the time of the closure. In this event, they will be escorted to retrieve any items they may have left in the portal and then must return to the Concourse. **They may not stay in the portal.**

A portal will be deemed open by a Rules and Regulations Captain when the capacity of the portal has decreased to a low enough level.

General Rules in the Bryce Jordan Center

The following rules are in place to assure all Four Diamonds families, THON volunteers, and spectators are safe throughout the entirety of THON Weekend. To maintain the welcoming and positive atmosphere provided by THON, it is important that these regulations are followed and that the procedures laid out for the weekend are respected for the duration of the event. Every rule has a reason as to why it is in place and will be enforced by all THON Volunteers.

Any violation of THON Weekend regulations will be subject (but not limited) to any of the following penalties:

- 1. Pass Suspension
- 2. Pass Revocation
- 3. Removal from the BJC

Assessment of these penalties will be at the discretion of Rules and Regulations Captains and Directors.

- Once dancers stand, there will be no more sitting in the BJC, including the stands, concourse, bathrooms, etc.
 - Any spectator who needs to sit for medical reasons may request a medical wristband from a Rules and Regulations Committee Member or Captain for more information. This wristband must be worn at all times so the spectator is not repeatedly asked to stand.
 - Accessible Seating is available in the BJC throughout the weekend.
 These areas are located behind the Information Booths/Donation
 Stations located across from each gate.
- If you are in the stands, you must be standing in front of a seat.
 - o Do not lean, stand, bend, or play with seats.
 - o This includes all levels of the BJC (Event Level, Concourse, and Upper Bowl).

There are no saving seats in the BJC, which includes but is not limited to:



- o Telling someone you will save their seat while they leave the portal.
- o Physically preventing others from using the seats.
- o Intimidating others so they are less inclined to stand in front of the seat.
- o Placing belongings on top of seats so others will not stand in front of them.
- We ask that you do not populate the aisles or the landing in the stands. Only Rules and Regulations Committee members will occupy this area to ensure the safety of all our spectators.
- While on the concourse, please do not congregate in the middle of the walkway and block traffic. This includes waiting in line for water, merchandise, bathrooms, etc. Please stand next to the wall to alleviate any traffic, ensuring you are not blocking any entrances or exits.
 - o While visiting the floor, please do not use the bathrooms as they are reserved for dancers.
- You can only charge your phone at one of the BJC charging stations on the concourse, not the outlets.
- If you have consumed any amount of alcohol or inebriating substances, you will not be allowed to enter the Bryce Jordan Center and will be asked to leave the premises.
- THON is not responsible for any items lost or stolen throughout the weekend. If you have lost an item, please seek out the lost and found stations which are listed below:
 - o Concourse: Info Booth/Donation Station across from Gate C
 - o Event Level: Main intersection of the Westside Hallway
 - Any unclaimed lost items from THON Weekend will be kept and redistributed through the Lost and Found in the HUB following THON Weekend.
- Police, Bryce Jordan Center staff, THON Directors, and Rules and Regulation Captains reserve the right to have anyone who is causing disruptions or not adhering to established rules either leave the building or deny them entrance.

Recommended Items to Bring to THON

The following list of items are recommended for spectators to bring to make their stay more enjoyable and comfortable.

- A good pair of shoes. You will be standing from the moment you enter the BJC
- ✤ A nonmonetary ID so you can access your pass



- ✤ Disposable Camera
- ✤ Bag in compliance with BJC rules and regulations
- ✤ Portable Charger
- Empty Reusable Water Bottle
- Tennis Ball (for your feet if you are standing long)



Spectator Accessibility Guide

ADA-Accessible Entrances

- Accessible entrances include both Gates A and B of the Bryce Jordan Center
 - i. Gate A is alongside the road, so there is no unnecessary steps or inclinations
 - ii. There is a ramp next to the ADA Visitors Section that allows for easy access to Gate B

ADA-Accessible Seat Locations

- Accessible seating is available but limited in multiple locations in the arena. Seating locations vary depending on the event...
 - i. Between Portals 9-12
 - ii. Between Portals 17-19
 - iii. Between Portals 26-29
- In accordance with the ADA, each individual with accessible seating may have a maximum of three companies in the same area.

Accessible Parking

- Accessible parking is available in various lots near the Bryce Jordan Center, including Jordan East in the ADA Visitors Section (near Gate B) and Stadium West directly across the street from the Bryce Jordan Center Ticket Office
- Parking in these lots is available on a first-come, first-served basis.
- ✤ A valid, state-issued ADA placard or license plate is required
- <u>View Interactive Parking Map</u>





Accessible Transit Points (Elevators, Ramps, etc.)

- Wheelchair Accommodations
 - i. The BJC provides complimentary wheelchair escorts for guests when requested. Wheelchair escorts may be requested at any entry point or at Guest Relations located near Gates A & C on our Concourse during events.
- Elevators
 - i. Elevators can be found on the concourse at the following portals: 14 & 31

EMS Booth information

There will be an EMS booth available at Portal 24.

Information Booths

- Information booths will be located at each gate along the concourse level during THON Weekend and can be found between Portals 1-2, 10-11, 18-19, and 27-28
- All booths are ADA accessible.

Overwhelming or Unsafe Times

Events taking place both Friday and Saturday evening may be deemed as overwhelming or unsafe for certain individuals as there will be extensive visual and auditory stimuli. Pre-event announcements will be made to indicate times of this nature.

Service Animal Information



- Service dogs specifically trained to aid an individual with a disability are the only animals approved to enter the venue in accordance with ADA Title II and Title III.
- Pets, comfort animals, or emotional support animals will not be allowed into the Bryce Jordan Center.

Baby Changing

 Baby changing stations can be found in both women's and men's bathroom in the Bryce Jordan Center.

Gender Neutral Bathrooms

 An All-Gender Restroom is available upon request. Please speak to a R&R captain at Portal 14 for assistance.

Police

 Police assistance can be found at Portal 22 within the BJC at all times throughout THON Weekend.

Contact

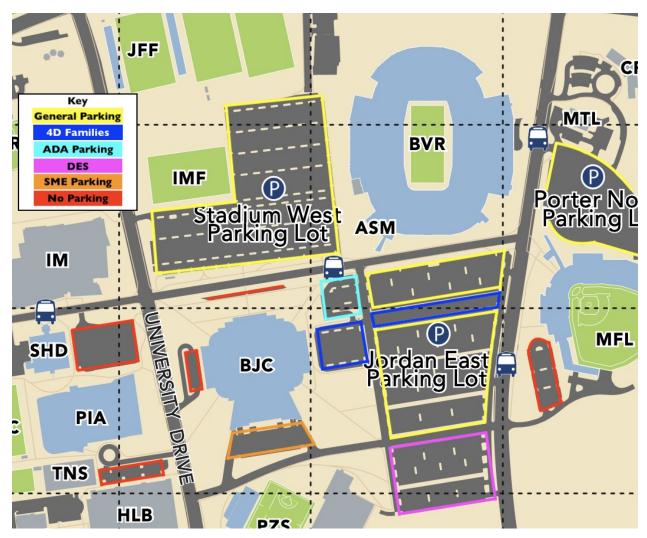
 If you have any questions regarding THON Weekend accommodations, please contact <u>event.safety@thon.org</u> and <u>communications@thon.org</u> for more information.



Parking Information

Where am I allowed to Park?

Spectators may park in the Stadium West Parking Lot accessible via Park Ave, Jordan East Commuter Lot, and Porter North throughout THON Weekend. These lots are outlined in yellow on the map below. If you require accessible parking, the lot outlined in light blue has been reserved for accessible placard holders. General spectators may not park in other lots outlines by different colors during THON Weekend.



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Are there time limits or time constraints for the parking lots?

There are no time limits on the parking lots for THON Weekend. There are parking signs in each lot that state you cannot park there between 2:00 and 4:00 AM, but **THIS HAS BEEN LIFTED FOR THON WEEKEND.**

How do I get there?

- From Park Avenue:
 - o Depending on which direction you are coming from, turn onto Porter Rd which is near Beaver Stadium
 - o Continue down Porter Rd and take a right on Dauer Rd
 - o Dancer Ride Lot parking is to the right and left of Dauer Rd
- From College Avenue:
 - Depending on which direction you are coming from, turn onto Porter
 Rd
 - o Continue down Porter Rd and take a left on Dauer Rd
 - o Dancer Ride Lot parking is to the right and left of Dauer Rd
- From US 322 East (Points West and North)
 - o Follow US-322 to E Park Ave
 - o Take the exit toward Innovation Park/Pennsylvania State University
 - o Turn left onto Porter Rd
 - o Continue down Porter Rd and take a left on Dauer Rd
 - o Dancer Ride Lot parking is to the right and left of Dauer Rd
- From US 322 West (Points South and East)
 - o Take Exit 26 towards College Ave.
 - o Take a left at the stoplight onto College Ave.
 - o Continue to the University Drive Exit to Penn State University and turn right onto University Drive
 - o Right on Dauer Rd and go past the Bryce Jordan Center
 - o Dancer Ride Lot parking is to the right and left of Dauer Rd



What do I do if there are no spots?

We do not anticipate that we will run out of parking spots THON Weekend. The beginning and the end of THON Weekend will be busy and the lots will be heavy with traffic. We ask for your patience and cooperation to ensure the safest entry and exit of all dancers THON Weekend. During this time, there will be THON Volunteers to direct you and answer any question you have.

Does it cost me money to park?

No. Parking for THON Weekend is free.

Will there be people guiding me to a spot?

No, there will not be a THON Volunteer directing you to a spot. THON Volunteers will be posted outside of monitored lots (any lot outlined on the map in a different color than yellow) throughout THON Weekend. Please contact these volunteers if you have any questions about parking.

Do I need a parking pass?

You do not need a permit for the general parking lots.

Are there limitations to what type of vehicle I can bring?

Please keep in mind that there will be over 16,500 people at THON and hundreds of cars. Oversized vehicles are not advised.



Frequently Asked Questions

- Can I bring in a professional camera?
 - o A camera with a detachable lens is not allowed in the BJC. You may bring in a small disposable camera.
- I am bringing my dancer some food; can I bring it into the BJC?
 - Your dancer will be provided meals and snacks throughout the weekend. Since the BJC does not allow outside food to be brought in, you will not be allowed to enter with the food.
- Where do I go if an R&R committee member cannot answer my question?
 - We are sorry that you could not find the answer to your question immediately! Please ask to speak to their Security or Pass Leader and they will do their best to make sure we determine a conclusion for your problem. For more general questions, you can also find a Communications volunteer with the words "Ask Me!" on the back of their shirts to assist you.

Pass Lists THON Weekend

For THON weekend each dancer is allotted 8 spots on their pass list. How the spots on the pass list are determined depends on the organization or independent dancer couple. Receiving a pass means you are eligible to access the floor THON weekend. In order to access the floor, you will encounter Rules and Regulations volunteers who will assist you with getting onto the floor. The type of pass you have received will determine how you access the floor. It is important to note that if you have not been notified of receiving a pass prior to THON Weekend, you will not be able to get onto the Floor.

Digital Line

A Digital Line pass requires three steps to get on and off the floor.

- 1. Check in
- 2. Floor Access
- 3. Floor Exit

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Check In:

Check in is the process of checking into the digital line.

- Your first step to accessing the floor is to enter the Bryce Jordan Center (BJC) through Gates A or B. Here you will receive a Digital Line Management System (DLMS) bracelet that you will have to wear while in the BJC.
- 2. Once in the Bryce Jordan Center you will approach an Info Booth and Donation Station which is located across from every gate entrance to the BJC. At this booth you will see a Rules and Regulations Committee member who will ask you if you are checking in to the Dash system, which grants access to the digital line.
- 3. At this time, you will give the committee member your full name so that they can look up your pass list eligibility in the system. In order to confirm your identity, you will be asked to present a valid photo I.D. and provide your phone number. If the phone number does not match the number in the system, please have the committee member change the phone number to the correct number, as you will be contacted at that number when your pass is ready.
- 4. Once your identity is confirmed, your DLMS bracelet will be scanned into the Dash system and you are officially checked into the Digital Line. Now, you can enjoy the concourse and the different bowl sections while waiting for your pass to be ready!

Floor Access:

Floor Access is the process of entering onto the floor. When your pass is ready you will be notified in 2 ways:

- 1. Text Message
 - a. When your pass is available the phone number given will receive a text message notifying you that your pass is ready.
 - b. Once you receive this text you will have 30 minutes to report to portal 14 to access the floor.
- 2. Jumbotron: The Large screen located by the stage on the event level. Can be seen from most areas of the concourse and event level.
 - c. When your pass is ready your name will appear on the bottom of the jumbotron (in the center of the Bryce Jordan Center).
 - d. If your name appears in:
 - i. **Green**: 30 minutes to make your way to portal 14 to access the floor



ii. Yellow: 20 minutes to report to portal 14iii. Red: 10 minutes to report to portal 14

e. If you do not report to portal 14 during the 30-minute window, you will forfeit your spot in line and you will have to Check-In to the digital line again, starting the process over again.

Important Note: If you have received a scheduled pass, you will not go through a Check In procedure. Please see the Scheduled Pass section.

- 1. Once you report to Portal 14 you will approach a row of computers where Rules and Regulations Committee members will be.
- 2. You will be asked to present a valid photo ID with no monetary value (school ID or license is recommended). A photo ID is required in order to validate your identity.
- 3. Your pass will then be scanned by a Rules and Regulations Committee member. This pass must be **always worn around your neck while on the floor**.

Floor Exit:

Floor Exit is when you leave the floor and return your pass.

- 1. When your pass expires you will be notified in different ways:
 - a. A text message will be sent to you explaining that your pass has expired
 - b. There are two screens next to the stage that will show the color of the expired passes. Also, the Rules and Regulations Committee will be performing pass sweeps and will let expired passholders know that their pass has expired.
 - c. You can also check dash.thon.org (This is not a notification)
- 2. You must leave the floor when your pass has expired. Please do not wait to leave the floor until you are officially swept off. This is to ensure that individuals can come on and off the floor in an efficient manner.
- 3. To exit off the floor please exit the same stairs you came down, which are opposite the stage. These stairs will take you back up to the concourse to return your pass.
- 4. A Rules and Regulation Committee member will then check your ID and scan your pass off the floor.

Scheduled Pass

For a Scheduled Pass there are to main steps you will need to participate in:

1. Floor Access



2. Floor Exit

Floor Access:

- 1. To access the floor, you will still have to enter the Bryce Jordan Center through gates A and B and receive a DLMS bracelet.
- 2. Approach the physical line outside of Portal 14 no sooner than 5 minutes before your scheduled pass time.
- 3. You will be asked to present a valid photo ID with no monetary value (school ID or License is recommended). A photo ID is needed to confirm your identity in order to receive your pass.
- Your pass must then be scanned by a Rules and Regulations Committee member. This pass must be always worn around your neck while on the floor.

Important Notes for Scheduled Pass:

- You must be in the building prior to accessing your scheduled pass. You
 will not get priority access in the event the building is being closed or in
 the event of a long line.
- If you miss a scheduled time slot or if you are late, you will not be allowed to reschedule or receive extra time on the floor.
- We recommend that you arrive in the building 2-3 hours prior to when your scheduled pass is to be on the floor, to allow room for long lines or building closures.

Floor Exit:

Floor Exit is when you leave the floor and return your pass.

- 1. When your pass expires you will be notified in two different ways:
 - a. A text message will be sent to you explaining that your pass has expired.
 - b. There are two screens next to the stage that will show the color of the pass that has expired. Also, the Rules and Regulations Committee will be performing pass sweeps and will let expired passholders know that their pass has expired.
 - c. You can also check dash.thon.org (This is not a notification)
 - 2. You must leave the floor when your pass has expired. Please do not wait to leave the floor until you are officially swept off. This is to



ensure that individuals can come on and off the floor in an efficient manner.

- a. To exit the floor please exit the same stairs you came down, which are opposite the stage. These stairs will take you back up to the concourse to return your pass.
- b. A Rules and Regulations Committee Member will be there to check your ID and Scan your pass.



Committees

Below are the committees you may interact with during THON weekend, how you may interact with them, and what color shirt they will be wearing.

Rules and Regulations – You will interact with the Rules and Regulations Committee from the moment you enter the doors. Rules and Regulations volunteers can help you with anything regarding security and pass information, as well as general information. They will be present throughout the building for the entirety of the weekend. The Rules and Regulations committee can be found wearing red throughout the weekend.

Communications – The Communications Committee can be found around the concourse. You can ask questions at any info booth and donation station found across each gate. The Communications Committee will be able to help you with finding information about THON. The Communications Committee can be found wearing green throughout the weekend.

Dancer Relations – The Dancer Relations Committee focuses on dancer wellness throughout the weekend. You will encounter them while on the Event Level. They will be able to help you with any questions or concerns you may have while on the floor. If your dancer has any issues, please contact a Dancer Relations volunteer. The Dancer Relations Committee can be found wearing yellow throughout the weekend.

OPPerations – You may interact with the OPPerations Committee throughout the weekend. Their focus is on the sustainability and the cleanliness of THON weekend. You may see them on the concourse during portal sweeps to collect trash and clean up spills or on the floor when they are conducting moppings. The OPPerations Committee can be found wearing blue throughout the weekend.

Hospitality – While on the floor you may interact with the Hospitality Committee which will prepare and give food to dancers throughout the weekend. The Hospitality Committee can be found wearing pink throughout the weekend and will also be operating concession stands on the concourse.

Finance – The Finance Committee will be at the Info Booth and Donation Stations. They will be collecting cash or check donations throughout the weekend. The Finance Committee can be found wearing green throughout the weekend.